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The United States Secretary of Education has posted a message to ITT students at the following link: <http://blog.ed.gov/2016/09/message-secretary-education-itt-students/>

Question: How did we get here? What happened?

Answer: On Aug. 25, 2016, the United States Department of Education prohibited ITT Tech from enrolling new students who use federal financial aid arguing the company had become a financial risk to students and taxpayers. In light of this sanction, ITT Tech decided to close all campuses.

Question: Where can I get answers to my questions and concerns?

Answer: <https://studentaid.ed.gov/sa/about/announcements/itt>

The United States Department of Education sponsored a series of national webinars for all ITT students to share information and address students' questions and concerns. If you missed the webinar opportunity, a recorded version is available:

<https://fsatraining.acms.com/p9gnag68mo1/> a webinar transcript is available:

<https://studentaid.ed.gov/sa/sites/default/files/itt-webinar-transcript-20160909.pdf>

Question: What are my options for finishing my program?

Answer: Contact the school of your choice, verify the program availability, and ask for an appointment to review your academic records to determine transferability. Also, ITT has posted a list of Articulation Agreements (<http://itt-tech.info/about/education-options/>) Students will need to contact each institution for program availability and the transferability of credits. Transferability of credits is at the discretion of receiving institution.

Question: As you consider what to do next, here's some helpful information from the Department of Education (ED) about two options available to ITT students: getting your federal student loans discharged, or trying to transfer your ITT Tech credits to another school.

Answer: https://www.consumer.ftc.gov/blog/itt-tech-closure-next-steps?utm_source=govdelivery

Question: Where can I obtain my transcript?

Answer: Parchment will be the official records repository for storage of ITT Technical Institutions transcripts. Parchment has created and ITT transcript ordering page: <http://go.parchment.com/Q0mW08B0Tu2pF0Dmp00gPz0> and blog post: <http://go.parchment.com/n0Tz0vh02FDp0WB08m00pmP> for communicating with ITT students.

Question: I completed my program; however never received my diploma. What should I do?

Answer: Parchment is ITT's official records repository. Parchment is actively fulfilling digital diplomas, enrollment verification and degree verifications. www.parchment.com/ITT
Parchment plans to fulfill print diploma requests; however this feature is not currently available.

Question: What if I have a question for Parchment?

Answer: You may email Parchment: itttech@parchment.com, a student support team is standing by to assist you with student issues.

Question: Where can I get information on my federal financial aid funds?

Answer: <https://studentaid.ed.gov/sa/about/announcements/itt/faq>

Question: Who is my loan servicer?

Answer: <https://studentaid.ed.gov/sa/repay-loans/understand/servicers>

Question: Where can I get answers to my ITT questions?

Answer: <http://itt-tech.info/>

Question: Where do I get 1098-E tax form?

Answer: <http://www.ed.gov/1098-e>

Question: Where do I get information on my GI Bill education benefits?

Answer: <http://veterans.idaho.gov/news/itt-technical-institute-closure-992016>

Question: Where do I find the information on federal student loan forgiven, canceled or discharge?

Answer: <https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation>

Question: Who is the contact person at the State Board of Education?

Answer: Val Fenske, Valerie.fenske@osbe.idaho.gov or 208-332-1587