

## Elaine Leedy

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**From:** Bob Lokken [blokken@whitecloudanalytics.com]  
**Sent:** Monday, August 04, 2014 6:47 AM  
**To:** George J Harad  
**Cc:** Anne Ritter; Donna Pence; Elaine Leedy; Marilyn Whitney; Representative Donna Pence; Representative Reed DeMourant; Sally Cammann; Superintendent Gaylen Smyer; Valerie Aker  
**Subject:** RE: Productivity and Autonomy

Let's put this on the agenda. I think this is worth consideration.

Bob

**From:** George J Harad [mailto:gharad@haradcapital.com]  
**Sent:** Thursday, July 31, 2014 10:54 AM  
**To:** Bob Lokken  
**Cc:** Anne Ritter; Donna Pence; Elaine Leedy; Marilyn Whitney; Representative Donna Pence; Representative Reed DeMourant; Sally Cammann; Superintendent Gaylen Smyer; Valerie Aker  
**Subject:** Productivity and Autonomy

Bob: Looking through the productivity report and thinking about our autonomy recommendation for a "barnacle committee", I started wondering if we couldn't combine the two concepts. Instead of recommending a standing committee we could recommend that the State Board (or Dept. of Ed?) establish a permanent position for a productivity "czar" who would have broad authority to tackle unnecessary rules and laws, improve the usefulness of information systems (maybe oversee the existing systems task force?) and generally improve productivity of the system. I would not envision this person working alone, but rather as the person who forms and chairs the barnacle committee (and makes it sunset when the bulk of the task is done), oversees the information systems task force, provides training and resources for process improvement in the districts, analyses state and district data to identify opportunities for improvement, etc. Having one person charged with the productivity role would seem to have a better chance of success than just another committee.

I imagine that through your company you are familiar with the management practices at the Mayo Clinic in Rochester, Minnesota. Last I knew, they had 23 "process engineers" (essentially Total Quality experts) on permanent staff who continually review their full range of operations (from hospital floor layout to information systems to OR procedures) to identify and implement process improvements. I'm not suggesting we recommend 23, but just 1 might have a big impact for relatively little cost.

Could we talk about this at our next meeting? Thanks, George

On Jul 14, 2014, at 9:35 PM, Bob Lokken wrote:

This deck is interesting and has some insights that might be useful to us. It was presented at a conference last weekend.

Bob

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