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1. Will 2021 graduates still get their complimentary regalia since there won't be an in-person graduation ceremony?
Complimentary regalia will not be provided.
 2. Will I need to return my tablet and laptop to IU when the school closes?
Students who transfer to our partner teach-out schools will retain their laptop and tablet. Students who choose to withdraw will need to return any equipment.
 3. Will all of my credits transfer to a new school?
Credits completed in the same program of enrollment will transfer to South University or Miami International University of Art and Design. Students who decide to change programs will need to speak with the admissions consultant at the new school regarding transfer credit awards.
 4. What will happen to the IU Alumni Association?
The IU Alumni Association will no longer be supported by IU, but you can certainly reach out to other graduates to create networking associations.
 5. What happens to students who were dismissed, on probation, LOA, or waiting for re-entry from IU at the time the school closes?
Any student who was not active at the time IU closed will be eligible to seek admission from South University or Miami International University of Art and Design. Admission is not guaranteed; however, if granted, credits completed during enrollment at IU will be awarded.
 6. Can I get my loans forgiven because IU is closing?
Please see the Consumer Information included as an attachment to the Options Letter.
 7. Why didn't the school say anything about the lay-offs sooner? Why the wait?
We believed the USDOE would follow their regulations and timely process the TIV funds owed to students. That has not happened. We have been working since May to get those funds. The USDOE has not indicated any time frame for which they will pay and as a result we no longer have the funds to provide services at the level students deserve.
 8. I'm supposed to graduate in September 2021. If IU closes before then, what school will be on my diploma?
Any graduate who completes their degree after August 2, 2021 will be issued a diploma by the school through which they completed, either South University or Miami International University of Art and Design.

9. As an IU graduate, I'm supposed to be able to audit/re-take courses I took when earning my degree; what will happen to that service if IU no longer exists?
As the University will no longer be offering courses, we can no longer offer that benefit.
10. As an IU graduate, I'm entitled to lifetime support from Career Services; what happens to that if IU closes?
The leadership team is working on a solution to provide outside support for unplaced graduates. Any student who transfers to one of IU's teach out partners will receive career services from that entity.
11. How does the school closure affect students using military benefits?
Students attending school utilizing military benefits will be invited to transfer to South University or Miami International University of Art and Design and continue their benefits. Both schools participate in the veterans benefit programs.
12. What happens to the students in the middle of their externships when IU closes?
Students in externship will be invited to transfer, complete their externship hours, and graduate with their Medical Assisting AOS through South University.
13. Will students be given complimentary official copies of their transcripts when IU closes?
If a student transfers to one of the teach out partners, all records will also be transferred and therefore a transcript won't be needed. If a transcript is needed for transfer to an outside institution, contact Parchment.
14. Whom do I contact at the new school to review my specific circumstances?
This information is provided in the Options letter being sent to each student as a DocuSign form.
15. How does this impact my financial aid?
Financial Aid will be available at the teach out institutions. At the end of this module a refund calculation will be made, and any unearned tuition will be returned to the US DOE.
16. What if I have a scholarship?
If you are transferring, you can contact your new institution to find out what scholarships are available.
17. Can I go to another school accredited by SACS because the two schools we are transferring students to a SACS accredited school?
Students are welcome to seek admission at any college or university. Acceptance, both of the student and of any submitted transfer credits, is always up to the receiving institution. We do not guarantee the award of transfer credits for any institution; however, South University and Miami International University of Art and Design have signed an agreement to allow the transfer into their programs as our preferred teach-out partner.

18. Since the school was on HCM2, will I owe tuition for the months that IU did not receive my financial aid?

No.

19. Who else can I contact with questions?

Your Student Services Advisor (SSA) and/or Faculty Program Advisor (FPA) are your key contacts. For any additional questions, please contact wehearyou@independence.edu.